

Career Opportunities

SYSTEM AND NETWORK SUPPORT ENGINEER

General Requirements

- 3-5 years of experience in network and systems administration
- Strong knowledge of TCP/IP, DNS, DHCP, VPN, routing, and switching protocols
- Experience with LAN/WAN infrastructure design and implementation
- Proficiency in Windows Server and/or Linux server environments
- Demonstrated ability to troubleshoot hardware, software, and network connectivity issues
- Experience with IT asset management and inventory control systems
- Excellent problem-solving and analytical skills
- Strong communication and interpersonal skills
- Ability to work independently and manage multiple priorities effectively

Job Specification

- Design and install well - functioning computer networks, connections, and cabling
- Inspect and maintain LAN/WAN infrastructure and resolve minor or major problems/bugs
- Evaluate network performance metrics and implement continuous improvements
- Configure and maintain routers, switches, and network equipment
- Maintain and repair servers, hardware, and peripheral devices
- Manage user accounts, permissions, and Active Directory/domain services
- Support virtualization environments and cloud-based systems
- Implement and monitor backup solutions and disaster recovery procedures
- Perform troubleshooting on system failures and identify bottlenecks to ensure long-term network efficiency
- Provide technical direction and comprehensive advice to co-workers on computer and network usage
- Respond to support tickets and resolve technical issues in a timely manner
- Provide remote and on-site support as required
- Monitor network security and apply security patches and updates
- Configure and maintain firewalls, VPNs, and remote access solutions
- Implement security best practices and ensure compliance with organizational policies
- Conduct regular security assessments and vulnerability scanning
- Maintain comprehensive inventory of all IT hardware, software, and network assets
- Track asset lifecycle from procurement through disposal, including warranties and licenses
- Conduct regular asset audits to ensure accuracy and compliance
- Manage software licensing and ensure compliance with vendor agreements
- Coordinate asset allocation, deployment, and decommissioning activities
- Maintain asset management database and generate reports on asset status and utilization
- Recommend hardware refresh cycles and replacement schedules based on asset age and performance

- Ensure proper tagging, labelling, and documentation of all IT assets
- Plan and execute system upgrades and maintenance with minimal disruption to operations
- Document network configurations, standard operating procedures, and troubleshooting guides
- Maintain accurate records of hardware, software, network assets, and configuration changes
- Create and update technical documentation and knowledge base articles
- Coordinate with vendors for hardware/software procurement and technical support contracts
- Participate in IT projects and infrastructure improvement initiatives
- Mentor and provide guidance to junior IT staff
- Stay current with emerging technologies and recommend improvements to infrastructure

Salary & Benefits

- Salary based on qualifications and experience
- 30 Days Paid Annual Leave
- Medical Insurance
- Meal while on duty

How to Apply

Interested candidates may submit their application to <https://www.careers-page.com/tree-top-hospital-maldives#openings> before 1600 on September 17, 2026.

We thank all participants for their interest, however, only those selected for further consideration will be contacted