



Join us at Finolhu, a Seaside Collection Resort

Discover a Role That Celebrates Individuality and Independence!

We are seeking authentic individuals who embody our core values: Passion, Responsibility, Independence, Individuality, Cordiality, and Empathy.

If you foster meaningful connections, strive for excellence, embrace innovative thinking, and aspire to create memorable experiences that delight guests, then this opportunity is for you!

Reservations Agent

Key Competencies

- 1-2 years of experience in Reservations within the hotel industry, with 5-star or ultra-luxury brand experience.
- Excellent communication skills in English, both verbal and written.
- Familiarity with LQA/Forbes standards for reservations will be an advantage to get shortlisted.
- Must possess computer skills, including practical skills of Excel reports and MS Word.
- Working experience with PMS systems and understanding of the workflow is a must.
- If you are familiar with Protel – that is definitely a step ahead and we want to talk to you. If you have no Protel experience, yet willing to learn, we will provide the training.
- Strong customer service orientation and ability to anticipate and understand guest needs
- Supports a positive team environment and contributes to achieving department goals and guest satisfaction

Only shortlisted candidates will be contacted.

Embark on an exciting journey toward a successful career and become part of our Island Playground!

Send your CV to careers@finolhu.com

www.finolhu.com



SEASIDE COLLECTION

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