



InterContinental® Maldives Maamunagau Resort **NOW HIRING A GUEST EXPERIENCE MANAGER**

ABOUT US

As the world's largest family of luxury hotels, we all take great pride in being genuine ambassadors of the InterContinental® brand. Shaped by decades of international know-how and local insights, our passion for luxury travel spans cultures and customs. Inspiring us to create warm and sophisticated experiences for those seeking a richer perspective on the world.

WHAT WE NEED FROM YOU

Minimum of 2 years' experience in a similar role within a luxury hotel or resort situated in a remote location. Excellent verbal and written communication skills. Ability to deal with difficult interactions and work under pressure.

YOUR DAY TO DAY

As a Guest Experience Manager, you are responsible for creating and maintaining exceptional, personalized guest experiences throughout the resort. You lead by example with an energetic, confident, and approachable presence, ensuring you remain highly visible and actively engaged with guests. You proactively anticipate guest needs, build meaningful relationships, resolve concerns efficiently, and coordinate with all departments to ensure a seamless and exceptional guest journey.

WHAT WE OFFER

In return for your hard work, you can look forward to a highly competitive salary and benefits package including paid vacation with tickets. What's more, because your career will be as unique as you are, we'll give you all the tailored support you need to belong, grow and make a difference. And because the InterContinental Hotels® brand belongs to the IHG® Hotels and Resorts family of brands, you'll also benefit from all of the opportunities that come from being part of a successful, global hospitality company with over 6000 hotels in over 100 countries around the world. So, whoever you are, whatever you love doing, bring your passion to InterContinental Hotels® and IHG and we'll make sure you'll receive True Hospitality at Work.

If this sounds interesting, please send your updated CV to careers.maldives@ihg.com with the role you are applying for as the email subject.

Please note that due to the volume of applications, it may take a few days to get back to you. Kindly allow us to review your applications. Shortlisted candidates will be invited for interview.