

JOB OPPORTUNITIES



Take your career further apply today and be part of our growing success!

Airport & Lounge Host/Hostess

Villa Resorts is looking for a professional and service-oriented Airport & Lounge Host to join our team. The role is responsible for creating a seamless and welcoming guest experience at the airport and lounge, while coordinating transfers and supporting daily lounge operations.

KEY RESPONSIBILITIES

- Welcome and assist arriving and departing guests at designated airport and lounge areas.
- Coordinate seaplane, domestic flight, speedboat and ground-transfer arrangements.
- Assist guests with luggage and provide clear information regarding transfers and travel arrangements.
- Monitor flight and transfer updates and handle delays, disruptions and luggage-related matters.
- Provide attentive lounge service, including food and beverage service, cleanliness and guest comfort.
- Maintain stock levels, food-safety standards, operational records and lounge presentation.
- Communicate effectively with resort departments, transport providers and other service partners.
- Handle guest requests and complaints professionally and escalate matters when required.
- Follow all airport security, health and safety, emergency and confidentiality procedures.
- Complete accurate shift handovers and operational reports.

QUALIFICATIONS & EXPERIENCE

- Minimum secondary education or equivalent qualification.
- At least 2 years of relevant experience in hospitality, airport services, guest relations, airline, lounge, transport or food & beverage operations.
- Experience leading a shift, task or small team is preferred.
- Good spoken and written English with strong communication and customer-service skills.
- Professional, well-groomed and composed under pressure.
- Good organisational and problem-solving abilities.
- Comfortable using email, messaging, spreadsheets and other digital systems.
- Willingness to work shifts, including early mornings, nights, weekends and public holidays.
- Ability to meet airport access, security and background-clearance requirements.

Preferred: Experience in a luxury resort, hotel, airline or premium lounge environment, additional languages, and relevant food-safety, first-aid or hospitality certifications.

Interested applicants may send their complete CV with ID/Passport copy, supporting documents and recent passport size photo to:

careers@villa.com.mv

(use subject line: Application – Airport & Lounge Host)

- Competitive benefits and opportunities for career growth.
- Food & Accommodations, Medical coverage

Only shortlisted candidates will be notified the status of applications

villa.mv