

The Place To Be

Nestled within The Atollia by Centara Hotels & Resorts, Centara Grand Lagoon Maldives Resort is a haven of Thai-inspired hospitality and Maldivian allure. A short speedboat ride from Velana International Airport transports you to our tranquil oasis, crafted for discerning travelers and guests of all ages. .

RESERVATIONS

Cluster Reservations Manager - Maldives

Experience and Skills Required

- Minimum 3–5 years of experience in Reservations, with at least 2 years in similar management role, preferably within a multi-property or cluster hotel environment.
- Proven experience in managing Central Reservations and overseeing reservations operations across multiple properties.
- Strong understanding of Revenue Management, room inventory, rate structures, forecasting, and distribution channels.
- Experience working with PMS and Central Reservation Systems, preferably Opera and related hotel technology.
- Strong commercial awareness with the ability to collaborate with Revenue, Sales, Marketing, and E-Commerce teams to maximise occupancy and revenue.
- Excellent leadership, coaching, and team development skills, with the ability to build and manage a high-performing Reservations team.
- Strong analytical and problem-solving skills, with excellent attention to detail and accuracy.
- Excellent communication, negotiation, and interpersonal skills, with a strong guest and service-focused approach.
- Ability to manage multiple priorities, work under pressure, and make effective decisions in a fast-paced hospitality environment.
- Strong knowledge of Maldives resort operations and the luxury hospitality market would be an advantage.

Please send CV to Jobscglm@chr.co.th on or before 25 September 2026.
<https://www.centarahotelsresorts.com/centaragrand/cglm>